

FMB

Farmers & Merchants Bank

An Independent Community Bank
since 1913 Member FDIC

Touch-Tone Banker
Access your account 24 hours a day,
7 days a week.
St. Clair: (636) 629-1006
High Ridge: (636) 305-2666
Eureka: (636) 938-4643
Out-of-State: (800) 561-4366



Touch-Tone Banker Function Codes:

Access Your Account **Press 1**

Enter your account number followed by the # sign.

Checking/Money Market Press 1
Savings Press 2
CD/IRA Press 3
Loan Press 4

Enter your PIN followed by the # sign.

Account Inquiry **Press 1**

Enter Account Type to inquire on

Checking/Money Market Press 1
Savings Press 2
CD/IRA Press 3
Loan Press 4

Repeat Menu - 8, Previous Menu - 9, Cust Serv Rep - 0

Checking Menu

Account Balance Press 1
Recent Transaction History Press 2
All Transactions Press 1
All Debit Transactions Press 2
All Credit Transactions Press 3
Check Transactions Press 4

Repeat Menu - 8, Previous Menu - 9, Cust Serv Rep - 0

Specific Check Inquiry Press 3

Interest Information Press 4

Repeat Menu - 8, Previous Menu - 9, Cust Serv Rep - 0

Savings Menu

Account Balance Press 1
Recent Transaction History Press 2
All Transactions Press 1
All Debit Transactions Press 2
All Credit Transactions Press 3

Repeat Menu - 8, Previous Menu - 9, Cust Serv Rep - 0

Interest Information Press 3

Repeat Menu - 8, Previous Menu - 9, Cust Serv Rep - 0

CD Menu

Account Balance Press 1
Last Interest Paid Press 2
Next Interest Payment Date Press 3
Maturity Date Press 4
Interest Information Press 5

Repeat Menu - 8, Previous Menu - 9, Cust Serv Rep - 0

Loan Menu

Loan Balance Press 1
Make Loan Payment Press 2
Payment information Press 3

Date & Amount of Last Payment Press 1
Next Payment Due (Date & Amt) Press 2

Payment History Press 4
Interest Details Press 5

Repeat Menu - 8, Previous Menu - 9, Cust Serv Rep - 0

Transfer Funds **Press 2**

Transfer Funds Press 1

Transfer from Account
Checking/Money Market Press 1
Savings Press 2
Loan Press 3

Transfer to Account
Checking/Money Market Press 1
Savings Press 2
Loan Press 3

Loan Payment Press 2

Repeat Menu - 8, Previous Menu - 9, Cust Serv Rep - 0

Change PIN Press 3

Check Reorder Press 4

Repeat Menu - 8, Previous Menu - 9, Cust Serv Rep - 0

Report a Lost or Stolen Card Press 2

Business Hours Press 3

Instructions Menu Press 4

Speak to Customer Service Press 0

First-Time Internet Banking Users:

1. Log on to www.fmb4banking.com from your Internet browser.

2. Go to Online Banking (upper left) select "New User."

3. Read the "Internet Banking Services Agreement."

4. If you agree to the terms, select "I Agree."

5. In the First-Time User Information Box, enter the following:

a. Account: Enter any of your account numbers.

b. Account Type: Choose the type of account.

c. Security Question: Type in a security question that only you would know the answer.

d. Security Answer: Type in the answer to the question.

e. Password: Enter your 4-digit PIN (obtained from a FMB Personal Banker).

6. In the Change Access ID Box, enter the following:

a. New Access ID: Enter an access ID number (this can be any 6 to 17 characters you choose).

b. New Password: You must choose a 6 to 17 character password, one of which must be a number.

Please Note: Both 6A & 6B are CAPS LOCK SENSITIVE.

c. Confirm New Password: Re-enter the same as above for confirmation.

d. Press "Submit."

7. Set the Security Data by completing the following:

a. Contact Information: Enter your E-Mail Address.

b. Image and Phrase: The computer will automatically generate an image that will be assigned to you. Provide a unique phrase for your image.

c. Challenge Questions and Answers: Provide answers for 3 challenge questions.

d. Select whether you are logging in with your personal computer, or a public computer. **ONLY REGISTER PERSONAL COMPUTERS THAT YOU FREQUENTLY USE AND ARE NOT AVAILABLE FOR PUBLIC USE.**

8. Click "Submit."

9. Click "Accept" to view your accounts.

Subsequent Log On:

Bypass the new user log in by typing in your access ID on the "Online Banking" portion of our website and clicking "Log In".

St. Clair Main

530 S. Main
P.O. Box 635
St. Clair, MO 63077
636-629-2225 phone
800-382-0049
636-629-4537 fax

Lobby

M-Th.....9am to 4:30pm

Fri.....9am to 6pm

Sat.....9am to Noon

Drive-Up

M-Th.....8:30am to 5pm

Fri.....8:30 am to 6pm

Sat.....9am to Noon

Plaza Bank

905 St. Clair Plaza
St. Clair, MO 63077
636-629-1903 phone
636-629-3113 fax

Lobby

M-Th.....8am to 3pm

Fri.....8am to 6pm

Sat.....Closed

Drive-Up

M-Th.....8am to 5pm

Fri.....8am to 6pm

Sat.....8am to Noon

Lonedell Bank

3732 Hwy 30 Suite B
Lonedell, MO 63060
636-629-2002 phone
636-629-5522 fax

Lobby

M-W.....8:30am to 4pm

Th.....8:30am to 5pm

Fri.....8:30am to 6pm

Sat.....8am to Noon

Drive-Up

M-Th.....8:30am to 5pm

Fri.....8:30am to 6pm

Sat.....8am to Noon

High Ridge Bank

1010 Crossroads Place
High Ridge, MO 63049
636-677-7500 phone
636-677-0403 fax

Lobby

M-Th.....9am to 5pm

Fri.....9am to 6pm

Sat.....9am to Noon

Drive-Up

M&F.....8am to 6pm

Tu-Th.....8am to 5pm

Sat.....8:30am to Noon

Eureka Bank

619 Stockell Drive
Eureka, MO 63025
636-938-7878 phone
636-938-3793 fax

Lobby

M-Th.....9am to 5pm

Fri.....9am to 6pm

Sat.....9am to Noon

Drive-Up

M&F.....8am to 6pm

Tu-Th.....8am to 5pm

Sat.....8:30am to Noon

www.fmb4banking.com